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FILED/ACCEPTED

September 28, 2011

SEP 28 2011

VIA HAND DELIVERY

Federal Communications Commission Office of the Secretary

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW Washington, D.C. 20554

Re:

Southern Communications Services, Inc., d/b/a SouthernLINC Wireless
47 C.F.R. § 54.209 Eligible Telecommunications Carrier Report – WC Docket 09-197
REDACTED FOR PUBLIC INSPECTION

Dear Ms. Dortch:

On behalf of Southern Communications Services, Inc., d/b/a SouthernLINC Wireless ("SouthernLINC Wireless"), enclosed please find an original and four (4) copies of a redacted version of SouthernLINC Wireless' 47 C.F.R. § 54.209 Annual Eligible Telecommunications Carrier Report ("Report") for filing in the above-referenced docket. A copy of the confidential version of the Report is being submitted under separate cover.

Please contact the undersigned at (202) 408-6458, if you have any questions regarding this filing. Also enclosed is a duplicate of this filing. Kindly date-stamp the duplicate and return it to the courier.

Respectfully submitted,

Todd D. Daubert

Counsel to Southern Communications Services, Inc., d/b/a SouthernLINC Wireless

Enclosures

No. of Copies rec'd 144 List ABCDE



September 28, 2011

VIA HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, N.W., Room TW - A306 Washington, DC 20554

> RE: Southern Communications Services, Inc., d/b/a SouthernLINC Wireless 47 C.F.R. § 54.209(a) Progress Report CC Docket No. 09-197

Dear Ms. Dortch:

Southern Communications Services, Inc., d/b/a SouthernLINC Wireless ("SouthernLINC Wireless") hereby submits its Progress Report in accordance with Section 54.209 of the FCC's Rules, 47 C.F.R. § 54.209. On August 1, 2008, SouthernLINC Wireless' designation by the FCC as an eligible telecommunications carrier ("ETC") in certain wire centers in the State of Alabama became effective. On November 18, 2008, SouthernLINC Wireless was designated by the Georgia Public Service Commission as an eligible telecommunications carrier ("ETC") in certain wire centers in the State of Georgia.

- (1) Five Year Plan Section 54.209(a)(1): The progress report on SouthernLINC Wireless' Five (5) Year Service Quality Improvement Plan is attached hereto as Attachment 1.
- (2) Service Outages Section 54.209(a)(2): During the period July 1, 2010, through June 30, 2011, SouthernLINC Wireless experienced service outages, as that term is defined in 47 C.F.R. § 4.5, of 30 minutes or greater in duration in the service areas in which it has been designated an ETC. Each of these outages was reported in the FCC's Network Outage Reporting System in accordance with applicable rules. Information on these outages is attached hereto as Attachment 2.
- (3) Service Requests Section 54.209(a)(3): SouthernLINC Wireless

 for service from potential customers within any of
 the service areas in which it is designated an ETC that it could not fulfill.

Michael D. Rosenthal
Director
Legal and External Affairs

5555 Glenridge Connector Suite 500 Atlanta, Georgia 30342 T 678.443.1541 mdrosen@southernco.com (4) Service Complaints - Section 54.209(a)(4): During the period July 1, 2010, through June 30, 2011, SouthernLINC Wireless received complaints per 1,000 handsets.

The certifications required by Sections 54.209(a)(5) through 54.209(a)(8) are attached hereto as Attachment 3.

Please contact me at (678) 443-1541 if you have any questions or need additional information.

Respectfully submitted,

Michael D. Rosenthal

Director, Legal & External Affairs

SouthernLINC Wireless

Southern Communications Services, Inc. d/b/a SouthernLINC Wireless

September 28, 2011 § 54.209 Progress Report

SouthernLINC Wireless' Five (5) Year Service Quality Improvement Plan

Attachment 1

REDACTED

Southern Communications Services, Inc. d/b/a SouthernLINC Wireless

September 28, 2011 § 54.209 Report

SouthernLINC Wireless Service Outage Report

Attachment 2

REDACTED

Attachment 3

Southern Communications Services, Inc., d/b/a SouthernLINC Wireless Certifications Required by 47 C.F.R. §54.209 -- CC Docket No. 09-197

This certification is submitted on behalf of Southern Communications Services, Inc., d/b/a SouthernLINC Wireless ("SouthernLINC Wireless") in accordance with 47 C.F.R. §§ 54.209(a)(5)-54.209(a)(8). On behalf of SouthernLINC Wireless (Study Area Codes 259010 and 229006), I, Donald R. Horsley, hereby certify that SouthernLINC Wireless:

- is in compliance with applicable service quality standards and consumer protection rules;
- is capable of functioning in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2);
- offers a local usage plan comparable to that offered by the incumbent LEC in its service areas; and
- understands that the Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the designated service areas of SouthernLINC Wireless.

I certify under penalty of perjury that the foregoing is true and correct. Executed on September 26, 2011.

Donald R. Horsley

President & CEO, Southern Communications Services, Inc.

d/b/a SouthernLINC Wireless

SUBSCRIBED, SWORN TO AND ACKNOWLEDGED before me this day of

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NOTARY PUBLIC

My Commission Expires: 12

12-29-2013